Board of Education of Baltimore County Office of Internal Audit

Fiscal Year 2023 June 30, 2023



Office of Internal Audit Investigative Unit FY23 – Year End Report

BALTIMORE COUNTY PUBLIC SCHOOLS

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| TO: | Members of the Audit Committee |
|-------|--------------------------------|
| FROM: | Andrea Barr, Chief Auditor |

DATE: July 11, 2023

SUBJECT: Investigative Unit FY23 – Year End Report

This FY23 year-end report provides information about the Office of Internal Audit investigation activities from July 1, 2022 through June 30, 2023. This includes any cases received and closed during this period, as well as the status of current investigations.

Cases Received as of June 30, 2023

From July 1, 2022 through June 30, 2023, we received 137 cases:

- 38 of the cases were investigated by Internal Audit.
- 11 were referred to BCPS management for investigation.
- 88 were not in the purview of the hotline and were closed with a memo to file.

Table 1 summarizes the cases received in FY23.

Table 1:

Cases Received in FY23

| Type of Cases Received | Qtr 1 | Qtr 2 | Qtr 3 | Qtr 4 | Total |
|---|-------|-------|-------|-------|-------|
| Internal Audit Investigations | | | | | |
| Conflict of Interest | 1 | 3 | 3 | | 7 |
| Falsification of Records | 1 | | | 1 | 2 |
| Payroll Fraud or Overtime Abuse | 2 | 2 | 1 | 4 | 9 |
| Management Issue | 1 | 1 | 1 | 3 | 6 |
| Misuse of Company Property or Resources | | 2 | 3 | 4 | 9 |
| Procurement & Purchasing Practices | | 1 | | | 1 |
| Theft | 1 | | | 1 | 2 |
| Employee Behavior | | | | 2 | 2 |
| Internal Audit Investigations | 6 | 9 | 8 | 15 | 38 |
| BCPS Management Investigations | 1 | 1 | 5 | 4 | 11 |
| Total Investigations | 7 | 10 | 13 | 19 | 49 |
| Memos to File | 19 | 15 | 23 | 31 | 88 |
| Total Cases Received in FY23 | 26 | 25 | 36 | 50 | 137 |

Status of Cases Received

In addition to the receipt of 137 new cases received, 13 cases remained open and/or in-process at the end of FY22, resulting in 150 open cases during FY23. As of June 30, 2023, 118 cases were closed and 32 cases remain open and/or in-process.

Table 2, below, summarizes the investigation activity in FY23.

Table 2:

Status of Cases Received

| Case Status | Internal Audit | Management Investigations | Total | Memos to File | Total |
|--------------------------------|----------------|------------------------------|--------------|------------------|-------|
| Cases Open | mvestigations | mvcsugations | mvesugations | The | 10tai |
| Open as of 7/1/22 | 10 | 3 | 13 | - | 13 |
| Reclassifications ¹ | (1) | (2) | (3) | 3 | - |
| Received in FY23 | 38 | 11 | 49 | 88 | 137 |
| Total Cases Open | 47 | 12 | 59 | 91 | 150 |

| Case Status | Internal Audit Investigations | Management Investigations | Total Investigations | Memos to File | Total |
|------------------------|----------------------------------|------------------------------|-------------------------|------------------|-------|
| Cases Closed | | | | | |
| Substantiated | 7 | - | 7 | - | 7 |
| Inconclusive | 5 | 1 | 6 | - | 6 |
| Unsubstantiated | 14 | 4 | 18 | - | 18 |
| Memos to File | - | - | - | 87 | 87 |
| Total Reports Closed | 26 | 5 | 31 | 87 | 118 |
| Cases Open at 06/30/23 | 21 | 7 | 28 | 4 | 32 |

¹ In certain instances, cases may be reclassified from investigations to memos to file, or vice versa. This can be due to a review of evidence, documentation found, a clarification of allegation, etc. When this occurs, it will be tracked here to reflect accurate case totals.

Internal Audit Investigations Summary

Table 3 summarizes the status of FY23 Internal Audit investigations.

Table 3:

Status of Internal Audit Investigations

| Item | Case | Issue | Status | Result |
|------|----------|--|--------|-----------------|
| 1 | 2022-111 | Misuse of company property or resources | Closed | Substantiated |
| 2 | 2023-012 | Conflict of interest | Closed | Substantiated |
| 3 | 2023-028 | Misuse of company property or resources | Closed | Substantiated |
| 4 | 2023-030 | Conflict of interest | Closed | Substantiated |
| 5 | 2023-033 | Conflict of interest | Closed | Substantiated |
| 6 | 2023-044 | Falsification of records, contracts, reports | Closed | Substantiated |
| 7 | 2023-064 | Employee behavior | Closed | Substantiated |
| 8 | 2022-097 | Misuse of company property or resources | Closed | Inconclusive |
| 9 | 2023-009 | Payroll fraud | Closed | Inconclusive |
| 10 | 2023-014 | Theft | Closed | Inconclusive |
| 11 | 2023-091 | Falsification of records, contract, reports | Closed | Inconclusive |
| 12 | 2023-095 | Employee behavior | Closed | Inconclusive |
| 13 | 2022-085 | Payroll fraud | Closed | Unsubstantiated |
| 14 | 2022-086 | Payroll fraud | Closed | Unsubstantiated |
| 15 | 2022-087 | Procurement and purchasing practices | Closed | Unsubstantiated |
| 16 | 2022-088 | Payroll fraud | Closed | Unsubstantiated |
| 17 | 2022-103 | Management issue | Closed | Unsubstantiated |
| 18 | 2022-104 | Payroll fraud | Closed | Unsubstantiated |
| 19 | 2022-106 | Payroll fraud | Closed | Unsubstantiated |
| 20 | 2022-112 | Payroll fraud | Closed | Unsubstantiated |
| 21 | 2023-003 | Management issue | Closed | Unsubstantiated |
| 22 | 2023-008 | Falsification of records, contract, reports | Closed | Unsubstantiated |
| 23 | 2023-027 | Conflict of interest | Closed | Unsubstantiated |
| 24 | 2023-035 | Procurement and purchasing practices | Closed | Unsubstantiated |
| 25 | 2023-052 | Conflict of interest | Closed | Unsubstantiated |
| 26 | 2023-063 | Conflict of interest | Open | Unsubstantiated |
| | | | | |
| 27 | 2023-048 | Employee behavior | Open | Pending |
| 28 | 2023-049 | Payroll fraud | Open | Pending |
| 29 | 2023-074 | Misuse of company property or resources | Open | Pending |
| 30 | 2023-075 | Misuse of company property or resources | Open | Pending |
| 31 | 2023-082 | Payroll fraud | Open | Pending |
| 32 | 2023-084 | Employee behavior | Open | Pending |
| 33 | 2023-085 | Payroll fraud | Open | Pending |
| 34 | 2023-087 | Conflict of interest | Open | Pending |

| Item | Case | Issue | Status | Result |
|------|----------|---|--------|---------|
| 34 | 2023-094 | Payroll fraud | Open | Pending |
| 35 | 2023-096 | Employee behavior | Open | Pending |
| 36 | 2023-113 | Misuse of company property or resources | Open | Pending |
| 37 | 2023-114 | Misuse of company property or resources | Open | Pending |
| 38 | 2023-115 | Misuse of company property or resources | Open | Pending |
| 39 | 2023-116 | Management issue | Open | Pending |
| 40 | 2023-117 | Management issue | Open | Pending |
| 41 | 2023-118 | Payroll fraud | Open | Pending |
| 42 | 2023-120 | Theft | Open | Pending |
| 43 | 2023-121 | Payroll fraud | Open | Pending |
| 44 | 2023-124 | Misuse of company property or resources | Open | Pending |
| 45 | 2023-134 | Payroll Fraud | Open | Pending |
| 46 | 2023-135 | Management issue | Open | Pending |

Management Investigations Summary

Internal Audit reviews the result of Management investigations to ensure that sufficient evidence to close the case was obtained. A case whose allegations cannot be substantiated can still result in corrective, proactive, or preventative measures to reinforce a policy or procedure, improve internal controls, or to improve BCPS operations.

Table 4 summarizes the status of FY23 management investigations.

Table 4:

| Item | Case | Issue | Status | Result |
|------|----------|---|--------|-----------------|
| 1 | 2023-054 | Management issue | Closed | Inconclusive |
| 2 | 2023-018 | Residency issue | Closed | Unsubstantiated |
| 3 | 2023-038 | Management issue | Closed | Unsubstantiated |
| 4 | 2023-065 | Residency issue | Closed | Unsubstantiated |
| 5 | 2023-093 | Student issue | Closed | Unsubstantiated |
| | | | | |
| 6 | 2023-068 | Management issue | Open | Pending |
| 7 | 2023-080 | Management issue | Open | Pending |
| 8 | 2023-081 | Management issue | Open | Pending |
| 9 | 2023-086 | Misuse of company property or resources | Open | Pending |
| 10 | 2023-106 | Misuse of company property or resources | Open | Pending |
| 11 | 2023-128 | Management issue | Open | Pending |
| 12 | 2023-133 | Management issue | Open | Pending |

Status of Reports Referred to Management

Memo to File Summary

Internal Audit reviews the content of the cases that are received through the hotline. In certain instances, there may not be a need for either Internal Audit or BCPS Management to investigate. These instances include when:

- the information provided does not constitute an allegation of fraud, waste, or abuse
- the reporter did not provide enough information to investigate
- additional information was requested from the reporter, and no response was received
- management is aware of the issue and has addressed or begun addressing
- the issue is already being investigated by an external group or another BCPS department

In most of these instances, Internal Audit will still provide the case information to BCPS Management.

Table 5 summarizes the status of the FY23 memos to file.

Table 5:

Status of Memo to File Hotline Reports

| Item | Case | Issue | Status |
|------|----------|--|--------|
| 1 | 2022-074 | Management issue | Closed |
| 2 | 2022-092 | Management issue | Closed |
| 3 | 2022-099 | Management issue | Closed |
| 4 | 2023-001 | Management issue | Closed |
| 5 | 2023-002 | Information Seeking/No Allegation Made | Closed |
| 6 | 2023-004 | Management issue | Closed |
| 7 | 2023-005 | Information Seeking/No Allegation Made | Closed |
| 8 | 2023-006 | Management issue | Closed |
| 9 | 2023-007 | Management issue | Closed |
| 10 | 2023-010 | Management issue | Closed |
| 11 | 2023-011 | Management issue | Closed |
| 12 | 2023-013 | Employee behavior | Closed |
| 13 | 2023-015 | Management issue | Closed |
| 14 | 2023-016 | Student Issue | Closed |
| 15 | 2023-017 | Information Seeking/No Allegation Made | Closed |
| 16 | 2023-019 | Payroll fraud | Closed |
| 17 | 2023-020 | Employee behavior | Closed |
| 18 | 2023-021 | Payroll fraud | Closed |
| 19 | 2023-022 | Employee behavior | Closed |
| 20 | 2023-023 | Payroll fraud | Closed |
| 21 | 2023-024 | Employee behavior | Closed |
| 22 | 2023-025 | Employee behavior | Closed |
| 23 | 2023-026 | Employee behavior | Closed |

| End Rep | | - | <u> </u> |
|---------|----------|---|----------|
| Item | Case | Issue | Status |
| 24 | 2023-029 | Employee Behavior | Closed |
| 25 | 2023-031 | Employee Behavior | Closed |
| 26 | 2023-032 | Employee Behavior | Closed |
| 27 | 2023-034 | Employee Behavior | Closed |
| 28 | 2023-036 | Employee Behavior | Closed |
| 29 | 2023-037 | Management issue | Closed |
| 30 | 2023-039 | Payroll fraud | Closed |
| 31 | 2023-040 | Payroll fraud | Closed |
| 32 | 2023-041 | Employee Behavior | Closed |
| 33 | 2023-042 | Management issue | Closed |
| 34 | 2023-043 | Management issue | Closed |
| 35 | 2023-045 | Student Issue | Closed |
| 36 | 2023-046 | Student Issue | Closed |
| 37 | 2023-047 | Management issue | Closed |
| 38 | 2023-050 | Management issue | Closed |
| 39 | 2023-051 | Employee behavior | Closed |
| 40 | 2023-053 | Employee Behavior | Closed |
| 41 | 2023-055 | Management issue | Closed |
| 42 | 2023-056 | Employee Behavior | Closed |
| 43 | 2023-057 | Conflict of interest | Closed |
| 44 | 2023-058 | Management issue | Closed |
| 45 | 2023-059 | Student Issue | Closed |
| 46 | 2023-060 | Employee Behavior | Closed |
| 47 | 2023-061 | Employee Behavior | Closed |
| 48 | 2023-062 | Information Seeking/No Allegation Made | Closed |
| 49 | 2023-066 | Information Seeking/No Allegation Made | Closed |
| 50 | 2023-067 | Student Issue | Closed |
| 51 | 2023-069 | Payroll fraud | Closed |
| 52 | 2023-070 | Management issue | Closed |
| 53 | 2023-071 | Payroll fraud | Closed |
| 54 | 2023-072 | Management issue | Closed |
| 55 | 2023-073 | Management issue | Closed |
| 56 | 2023-076 | Student Issue | Closed |
| 57 | 2023-077 | Employee Behavior | Closed |
| 58 | 2023-078 | Employee Behavior | Closed |
| 59 | 2023-079 | Employee Behavior | Closed |
| 60 | 2023-083 | Misuse of company property or resources | Closed |
| 61 | 2023-088 | Student Issue | Closed |
| 62 | 2023-089 | Student Issue | Closed |
| 63 | 2023-090 | Employee Behavior | Closed |
| | | | |

| End Report | | | | |
|------------|----------|--|--------|--|
| Item | Case | Issue | Status | |
| 64 | 2023-092 | Employee Behavior | Closed | |
| 65 | 2023-097 | Management issue | Closed | |
| 66 | 2023-098 | Employee behavior | Closed | |
| 67 | 2023-099 | Management issue | Closed | |
| 68 | 2023-101 | Management issue | Closed | |
| 69 | 2023-102 | Management issue | Closed | |
| 70 | 2023-103 | Management issue | Closed | |
| 71 | 2023-104 | Management issue | Closed | |
| 72 | 2023-105 | Management issue | Closed | |
| 73 | 2023-107 | Employee behavior | Closed | |
| 74 | 2023-108 | Employee behavior | Closed | |
| 75 | 2023-109 | Information seeking/No allegation made | Closed | |
| 76 | 2023-111 | Employee behavior | Closed | |
| 77 | 2023-112 | Information seeking/No allegation made | Closed | |
| 78 | 2023-100 | Management issue | Closed | |
| 79 | 2023-110 | Information seeking/No allegation made | Closed | |
| 80 | 2023-119 | Information seeking/No allegation made | Closed | |
| 81 | 2023-122 | Management issue | Closed | |
| 82 | 2023-123 | Management issue | Closed | |
| 83 | 2023-125 | Management issue | Closed | |
| 84 | 2023-126 | Management issue | Closed | |
| 85 | 2023-127 | Management issue | Closed | |
| 86 | 2023-129 | Information seeking/No allegation made | Closed | |
| 87 | 2023-130 | Management issue | Closed | |
| | | | | |
| 88 | 2023-131 | Information seeking/No allegation made | Open | |
| 89 | 2023-132 | Management issue | Open | |
| 90 | 2023-136 | Information seeking/No allegation made | Open | |
| 91 | 2023-137 | Management issue | Open | |
| | | | | |